

Visi-Plus Cleaning Maintenance

Before using your Visi-Plus whiteboard for the first time, wipe the whole surface with a damp clean soft cloth or soft tissue. You should repeat the above steps at least once a day. For heavy use clean three times daily as above.

If a board is not cleaned regularly, ink residue and airborne substances will adhere to the surface making it difficult to dry erase. If the surface is left to long without cleaning, the ink pollution may no longer be removable.

Only quality dry wipe markers should be used and no cleaning materials other than a soft cloth should be used to wipe the board clean. If there is an occasion where a permanent marker pen has been used, **do not use anything abrasive to clean the surface of the board.**

We can suggest that you write over the permanent marker with a dry wipe marker and then rub off with a soft cloth, this does sometimes work and removes the permanent pen. If this fails, we can provide a specialist cleaning solution that is kind to the board surface and does not damage it.

For further guidance or assistance with the removal of heavy staining, please contact our sales department below.

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